

Cancellation

You Have the Right to Cancel This Contract Within 14 Days Without Giving Any Reason.

The Cancellation Period Will Expire After 14 Days from The Day on Which You Acquire, Or A Third Party Other Than the Carrier and Indicated by You Acquires, Physical Possession of The Goods.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement (e.g., a letter sent by post, or e-mail).

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel this Contract, we will refund all payments received from you, except for delivery costs.

We will make the refund using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise.

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you

We may withhold reimbursement until we have received the goods back

we will not incur any fees as a result of the reimbursement or transaction fees

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods

expiration of the right to cancel

The right to cancel is excluded for contracts for the supply of goods that are made to the consumer's specifications or are clearly personalized.

The right to cancel does not apply for consumers who, at the time of concluding the contract, are not nationals of a member state of the European Union and whose exclusive residence and address of delivery are located outside of the European Union.

General information

- 1) Please prevent damage to and contamination of the goods. Please return the goods, if possible, in the original packaging with all accessories and all packaging components. If necessary, please use protective outer packaging. If you are no longer in possession of the original packaging, please use suitable packaging providing adequate protection against potential transport damage.
- 2) Please do not return the goods freight forward.
- 3) Please note that the above general information in section 1 and 2 is not a precondition for effectively exercising your right to cancel.